

# IN THEIR OWN WORDS: WHAT CIGAR COMPANIES, RETAILERS, AND ANALYSTS SAY ABOUT CHEAP AND KID-FRIENDLY PRODUCTS

## Making their products cheaper

"It's the price break; they're cheaper. We're even getting a lot of people switching from cigarettes. They're packed like cigarettes, they have flavors..."

Andrea Myers, President, Kocolene Marketing, LLC<sup>1</sup>

"When it came to [federal] taxation..., manufacturers simply bumped up the sizes of their cigars to make them unaffected large cigars."

Convenience Store/Petroleum magazine, October 2010<sup>2</sup>

"People are using them as a cheaper alternative to cigarettes."

- Nik Modi, senior tobacco analyst, UBS<sup>3</sup>

"Little cigars are an easy product to suggest to price-sensitive customers. If anybody complains about the cigarette prices all we have to say is, 'Hey, have you tried these?' You hold them up; they look like a cigarette pack. You tell them, 'Yeah, the wrapper is brown, but don't knock them until you try them.' We do have quite a lot of people convert to them."

- Andrea Myers, then-Vice President, Kocolene Marketing, LLC<sup>4</sup>

"Price matters. It makes sense to have a large cigar because it's a cheaper product. It doesn't get any more complicated than that."

- Paul Marquardt, Marketing Director, Prime Time International<sup>5</sup>

"Every time they raise taxes on cigarettes or the price of cigarettes goes up more and more people look at the little cigars."

- Andrew Kerstein, President & Owner, Smoker's Haven<sup>6</sup>

"Little cigars are a pretty easy suggestive sell because when people complain about the cigarettes prices increasing you can say, 'Well, we have this option' and show them a pack of little cigars that looks very similar to a pack of cigarettes. From that standpoint, it's pretty easy to get people to switch."

Andrea Myers, President, Kocolene Marketing, LLC<sup>7</sup>

"Right now our singles, and our two- and three-pack cigars represent about 81% of the whole cigar volume. People are looking for value in this economy and are more apt to buy individually than buying at a four- or five-pack price."

- Stephen Monaco, Director of Marketing, Tedeschi's<sup>8</sup>

#### **Appeal to Kids**

"It's cheaper, so it's more in the grasp of kids."

Nik Modi, senior tobacco analyst, UBS<sup>9</sup>

"While different cigars target a variety of markets, all flavored tobacco products tend to appeal primarily to younger consumers."

Tobacco Retailer, April 2008<sup>10</sup>

"The little stogies appeal to young adults and women who see them as less harmful and more stylish than cigarettes."

- Brian Mulholland, Georgetown Tobacco<sup>11</sup>

### **Adding Flavors**

"While different cigars target a variety of markets, all flavored tobacco products tend to appeal primarily to younger consumers."

Tobacco Retailer, April 2008<sup>12</sup>

"More likely, flavored cigars serve as a bridge to premium cigars for the uninitiated, something to be smoked as an entryway into the world of cigar smoking. For the novice, a simple, sweet and easily identifiable flavor (honey or cherry, for example) is an easier step than moving into a box marked Cuban-seed Corojo."

Cigar Aficionado, July/August 2005<sup>13</sup>

"The flavors attract customers."

- Robb Capielo, Owner, The Cigar Store<sup>14</sup>

"A lot of people who are cigarette smokers are more inclined to try a flavored cigar because they are generally mild- to medium-bodied cigars, and cigarette smokers have a hard time breaking the inhalation habit."

- Heather Phillips, President & CEO, Heavenly Cigar Company<sup>15</sup>

"While the demand for variety is still out there, four flavors stand as the core performers in the fruity-flavored category: grape, wine, strawberry and peach. According to Nielsen c-store data, this core four drives 84% of flavored cigar sales."

Convenience Store/Petroleum magazine, October 2011<sup>16</sup>

"The demand for flavored cigars has migrated from the larger cigar to the cigarillo-sized, smaller cigar."

- John Mayer, Product Director, McLane Company<sup>17</sup>

## Increased accessibility

"First of all, in a number of my stores they [cigars] are self service because you don't have the marketing restrictions placed on cigarettes. But that's more for convenience rather than necessity. There is only so much space I can use behind the counter. So if this is an item that I don't have to have behind the counter the more space I have to promote it."

- Andrew Kerstein, President & Owner, Smoker's Haven<sup>18</sup>

<sup>&</sup>lt;sup>1</sup> Reill, H, "Building a Profitable Cigar Business," Convenience Store Decisions, February 25, 2013, http://www.csdecisions.com/2013/02/25/building-a-profitable-cigar-business/.

<sup>&</sup>lt;sup>2</sup> Zid, LA, "Savor the Flavor," *Convenience Store/Petroleum* magazine, October 2010, http://www.cspnet.com/sites/default/files/magazine/article/pdf/F10-savortheflavor.pdf.

<sup>&</sup>lt;sup>3</sup> Koch, W, "Small Cigars Making Big Gains," USA Today, February 20, 2008.

<sup>&</sup>lt;sup>4</sup> Riell, H, "Serving Cigar Smokers," *Convenience Store Decisions*, November 2012.

<sup>&</sup>lt;sup>5</sup> Vonder Haar, M, "Little Cigars, Big Questions," *Convenience Store/Petroleum* magazine, September 2011, http://www.cspnet.com/sites/default/files/magazine/article/pdf/F11\_CSP\_0911.pdf.

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<sup>&</sup>lt;sup>6</sup> Reill, H, "Building a Profitable Cigar Business," Convenience Store Decisions, February 25, 2013, <a href="http://www.csdecisions.com/2013/02/25/building-a-profitable-cigar-business/">http://www.csdecisions.com/2013/02/25/building-a-profitable-cigar-business/</a>.

<sup>&</sup>lt;sup>7</sup> Reill, H, "Building a Profitable Cigar Business," Convenience Store Decisions, February 25, 2013, http://www.csdecisions.com/2013/02/25/building-a-profitable-cigar-business/.

<sup>&</sup>lt;sup>8</sup> Rigik, E, "FDA Scrutiny Clouds Cigar Outlook," Convenience Store Decisions, June 2012.

<sup>&</sup>lt;sup>9</sup> Reill, H, "Building a Profitable Cigar Business," Convenience Store Decisions, February 25, 2013, <a href="http://www.csdecisions.com/2013/02/25/building-a-profitable-cigar-business/">http://www.csdecisions.com/2013/02/25/building-a-profitable-cigar-business/</a>.

<sup>&</sup>lt;sup>10</sup> Niksic, M, "Flavored Smokes: Mmmmm...More Profits?" *Tobacco Retailer*, April 2007

<sup>&</sup>lt;sup>11</sup> Koch, W, "Small Cigars Making Big Gains," USA Today, February 20, 2008.

<sup>&</sup>lt;sup>12</sup> Niksic, M, "Flavored Smokes: Mmmmm...More Profits?" Tobacco Retailer, April 2007

<sup>&</sup>lt;sup>13</sup> Savona, D, "Cigars of a Different Flavor," Cigar Aficionado, July/August 2005.

<sup>&</sup>lt;sup>14</sup> Koch, W, "Small Cigars Making Big Gains," USA Today, February 20, 2008.

<sup>&</sup>lt;sup>15</sup> Niksic, M, "Flavored Smokes: Mmmmm...More Profits?" *Tobacco Retailer*, April 2007

<sup>&</sup>lt;sup>16</sup> Vonder Haar, M, "The Taste of Success," *Convenience Store/Petroleum* magazine, October 2011, <a href="http://www.cspnet.com/sites/default/files/magazine/article/pdf/F8\_CSP\_1011.pdf">http://www.cspnet.com/sites/default/files/magazine/article/pdf/F8\_CSP\_1011.pdf</a>.

<sup>&</sup>lt;sup>17</sup> Vonder Haar, M, "The Taste of Success," *Convenience Store/Petroleum* magazine, October 2011, http://www.cspnet.com/sites/default/files/magazine/article/pdf/F8\_CSP\_1011.pdf.

<sup>&</sup>lt;sup>18</sup> Reill, H, "Building a Profitable Cigar Business," Convenience Store Decisions, February 25, 2013, http://www.csdecisions.com/2013/02/25/building-a-profitable-cigar-business/.